

Vendor Contacts and Ordering Instructions

All PEPPM orders should be faxed to PEPPM at <u>800-636-3779</u> or placed online through Epylon eCommerce. In the body of the purchase order, please include the following language: "As per PEPPM 2019"

Product Line: Cisco

Introduction

Purchase Orders must have the current pricing priced on PEPPM on the date the Purchase Order is received by ePlus Technology, inc. For the most accurate prices and to assure compatibility it is recommended that the LEA contact an ePlus Technology educational sales representative at (610) 495-7800 or peppm@eplus.com.

Contact Information

Pricing, Availability, C Kristen Zawislak Eryn Mauger	Order Status: 610-495-7800 Inside Sales (Mid Atlant Inside Sales		kzawislak@eplus.com emauger@eplus.com
Sales (Limerick): 610- Heather DelGrosso Brandon Holmes	495-7800 Account Executive Account Executive	ext. 1232 ext. 1242	hdelgrosso@eplus.com bholmes@eplus.com
Emily Harvey	Account Executive	ext. 1228	eharvey@eplus.com
Sales (Harrisburg): 71 Lynn Gribbin Edison Villamar	7-737-9790 Inside Sales Account Executive	717-730-1603 412-258-1692	lgribbin@eplus.com edison.villamar@eplus.com
Sales (Pittsburgh) : 412-258-1700			
Paul Azzarelli Mark Carretta Jordan Kartsotis	Account Executive Account Executive Sales Associate	412-258-1702 412-258-1697 ext. 1206	pazzarelli@eplus.com mcarretta@eplus.com jordan.kartsotis@eplus.com
Management Dave Breen Melissa Tanner	Sales Director Inside Sales Manager	ext. 1244 603-263-35	dave.breen@eplus.com i20 mtanner@eplus.com

Placing an Order via Fax or Email:

- 1. Locate product and prices on PEPPM.org or through a sales representative.
- 2. Our posted PEPPM prices are for a quantity of 1. Please contact an ePlus representative above for available quantity discounts.
- 3. Address the orders to:

ePlus Technology, inc. Attn: Public Sector Sales 155 S. Limerick Road Suite 300 Limerick, PA 19468 (610) 495-7800 peppm@eplus.com

- 4. All quotes and purchase orders should state "As per PEPPM."
- Fax the completed order to 800-636-3779 or email to orders@peppm.org.
 - a. Your order will be reviewed and edited by PEPPM Staff.
 - b. You will be contacted to make any necessary corrections.
 - c. Your order will be issued to the vendor within 24 hours during the business week after all (if any) corrections are made.
 - d. Your order will be archived for audit support.
- 6. Standard shipping is included on all orders over \$500.00.

Placing an order Online:

Before placing an online order, make sure that your Ship-to Address has been entered by the individual in your organization that manages your Epylon information. Click on My Profile_My Ship-to Addresses to view the addresses available on your account. If it is not listed, you must add it before creating the PO form. Ship-to Addresses are added under Accounts_Ship-to Addresses.

- 1. Login to Epylon at www.epylon.com.
- 2. Click on the Contracts tab.
 - a. Choose between a "line item" or "contracts" search.
 - b. Select **ePlus Technology**, **inc.** from the Vendor (Awardee) list.
 - c. Click "Search."
- 3. Add selected line items to a List.
- 4. To request a volume price break, add items to a Spot Price Check form along with your desired quantity and a Response Due Date. The vendor will be notified of your request via email. Once they respond, you'll be notified and can view the response on Epylon. (After viewing a winning response, continue with the instructions that follow.)
- 5. Add selected items to a Purchase Order form.
- 6. Click "Submit" after entering a valid PO number and shipping address.
 - a. The PEPPM contract will automatically be referenced in your PO.
 - b. You will retain a copy of the sent purchase order in your Epylon account. A Printable Version is also available.
 - c. The order will immediately be viewable by the vendor.
 - d. Your order will be archived for audit support.
- 7. Standard shipping is included on all orders over \$500.00.

For any assistance using Epylon, contact service@epylon.com or call 888-211-7438.