



## Vendor Contacts and Ordering Instructions

To assure PEPPM bid protection, all PEPPM orders must be faxed to PEPPM at **800-636-3779**, emailed to [orders@peppm.org](mailto:orders@peppm.org) or placed online through Epsilon eCommerce. In the body of the purchase order, please include the following language: "As per PEPPM".

### Product Line: Genetec

### Introduction

PSX is proud to offer Genetec products to PEPPM-eligible organizations. With offices across the country, there are a number of PSX professionals to serve PEPPM users.

Locally, we have the following contacts available to you:

**Philadelphia:** John Halscheid, 610.444.8210

**Tampa:** Don Herpin, 813.880.8600

**Pittsburgh:** Nick Waskiewicz, 412.338.4345

**Houston:** Dave Williams, 281.674.7144

**Cleveland:** Bonnie Sichau, 216.622.2920

**Denver:** Frank Diulus, 720.724.9877

Nationwide, interested PEPPM users can call 1.800.562.3286 or email [peppm@psxgroup.com](mailto:peppm@psxgroup.com) for more information on purchasing Genetec products.

Our corporate mailing address is:

PSX Inc.  
708 Terminal Way  
Kennett Square, PA 19348

### Placing an Order via Fax or Email:

1. Locate product and prices on PEPPM.org or through a sales representative.
2. Our posted PEPPM prices are for a quantity of 1. Large quantity orders are quoted by our regional sales team, see contact information above.
3. Address the orders to:  
PSX Inc.  
RE: PEPPM  
708 Terminal Way  
Kennett Square, PA 19348
4. All quotes and purchase orders should state "As per PEPPM."
5. Fax the completed order to **800-636-3779** or email to [orders@peppm.org](mailto:orders@peppm.org).
  - a. Your order will be reviewed and edited by PEPPM Staff.
  - b. You will be contacted to make any necessary corrections.
  - c. Your order will be issued to the vendor within 24 hours during the business week after all (if any) corrections are made.
  - d. Your order will be archived for audit support.
6. Standard shipping is included on all orders over \$500.00.



## Placing an order Online:

Before placing an online order, make sure that your Ship-to Address has been entered by the individual in your organization that manages your Epylon information. Click on My Profile\_My Ship-to Addresses to view the addresses available on your account. If it is not listed, you must add it before creating the PO form. Ship-to Addresses are added under Accounts\_Ship-to Addresses.

1. Login to Epylon at [www.epylon.com](http://www.epylon.com).
2. Click on the Contracts tab.
  - a. Choose between a "line item" or "contracts" search.
  - b. Select **PSX, Inc.** from the Vendor (Awardee) list.
  - c. Click "Search."
3. Add selected line items to a List.
4. To request a volume price break, add items to a Spot Price Check form along with your desired quantity and a Response Due Date. The vendor will be notified of your request via email. Once they respond, you'll be notified and can view the response on Epylon. (After viewing a winning response, continue with the instructions that follow.)
5. Add selected items to a Purchase Order form.
6. Click "Submit" after entering a valid PO number and shipping address.
  - a. The PEPPM contract will automatically be referenced in your PO.
  - b. You will retain a copy of the sent purchase order in your Epylon account. A Printable Version is also available.
  - c. The order will immediately be viewable by the vendor.
  - d. Your order will be archived for audit support.
7. Standard shipping is included on all orders over \$500.00.

For any assistance using Epylon, contact [service@epylon.com](mailto:service@epylon.com) or call 888-211-7438.