

Vendor Contacts and Ordering Instructions

To assure PEPPM bid protection, all PEPPM orders must be faxed to PEPPM at <u>800-636-3779</u>, emailed to <u>orders@peppm.org</u> or placed online through Epylon eCommerce. In the body of the purchase order, please include the following language: "As per PEPPM".

Product Line: NWN Corporation Cloud Services

Introduction

NWN solves business problems through technology. Our single focus is leveraging relevant IT solutions and services to empower customers to achieve key business objectives and stay ahead of the competition amid ever-changing technology challenges and opportunities. We strive to keep pace with next-generation technology and continually expand our own expertise, honoring our commitment to consistently deliver value and practical, proactive solutions today — and tomorrow.

North:

Account Executives Alison Rossi <u>ARossi@nwnit.com</u> (860) 606-2859 Damon Todd <u>DTodd@nwnit.com</u> (856) 914-5665 Joseph Guarracino <u>JGuarracino@nwnti.com</u> (856) 914-5604 Patrick McGillicuddy <u>PMcGillicuddy@nwnit.com</u> (781) 472-3428 Robert Sheehan <u>RSheehan@nwnit.com</u> (781) 788-4420 Ted Shea <u>TShea@nwnit.com</u> (781) 472-3453

Inside Sales Support

Jacqueline Bohn <u>JBohn@nwnit.com</u> (856) 914-5618 Tracy Johnson <u>TJohnson@nwnit.com</u> (781) 472-3475 Dan Dallaire <u>DDallaire@nwnit.com</u> (860) 606-2845 Debbie Sutton <u>DSutton@nwnit.com</u> (856) 914-5620 Jessica Caruso <u>JCaruso@nwnit.com</u> (856) 914-5660

South:

Account Executives

Amy Robinson <u>ARobinson@nwnit.com</u> (919) 653-4441 Jordan Fogleman <u>JFogleman@nwnit.com</u> (919) 653-6820 Jennifer Krause <u>JKrause@nwnit.com</u> (281) 506-1111 Jillian Bartkus <u>JBartkus@nwnit.com</u> (281) 506-1163 Marc Friedhoff <u>MFriedhoff@nwnit.com</u> (281) 506-1125 Taylor Truitt <u>TTruitt@nwnit.com</u> (281) 506-1137

Inside Sales Support

Jennifer Caruso <u>JCaruso@nwnit.com</u> (856) 914-5660 Caryn Bussey <u>CBussey@nwnit.com</u> (336) 232-5241 Scott Wilson <u>SWilson@nwnit.com</u> (919) 653-4405 Dawn Mills <u>DMills@nwnit.com</u> (281) 506-1128 Mike Smith <u>MSmith@nwnit.com</u> (919) 653-4497

West:

Account Executives

Cheryl Fraser <u>CFraser@nwnit.com</u> (916) 637-2128 Glenda Bawden <u>GBawden@nwnit.com</u> (916) 637-2164 Michelle Carlsen <u>MCarlsen@nwnit.com</u> (916) 637-2150 Rick Cervantes <u>RCervantes@nwnit.com</u> (916) 637-2109 Steve Nagai <u>SNagai@nwnit.com</u> (916) 637-2143 Tim Meade <u>TMeade@nwnit.com</u> (916) 637-2160

Inside Sales Support

Abbie Arnold <u>AArnold@nwnit.com</u> (916) 637-2151 Amanda Young <u>AYoung@nwnit.com</u> (916) 637-2116 AnneMarie Junior <u>AJunior@nwnit.com</u> (916) 637-2144 Cindi Martineau <u>CMartineau@nwnit.com</u> (916) 637-2189 Daniel Podgruszewski <u>DanielP@nwnit.com</u> (916) 637-2129 Kim Lueb <u>KLueb@nwnit.com</u> (916) 637-2152

Placing an Order via Fax or Email:

- 1. Locate product and prices on PEPPM.org or through a sales representative.
- 2. Our posted PEPPM prices are for a quantity of 1. Please contact an NWN representative above for available quantity discounts.
- 3. Address the orders to:

NWN Corporation - North 271 Waverley Oaks Road Waltham, MA 02452 (781) 472-3400

NWN Corporation - South

1015 Aviation Parkway, Suite 100 Morrisville, NC 27560 (919) 653-4400

NWN Corporation - Texas

4802 North Sam Houston Parkway West, Suite 500 Houston, TX 77086 (281) 983-9955

NWN Corporation - West

2969 Prospect Park Drive, Suite 225 Rancho Cordova, CA 95670 (916) 637-2200

- 4. All quotes and purchase orders should state "As per PEPPM."
- 5. Fax the completed order to 800-636-3779 or email to orders@peppm.org.
 - a. Your order will be reviewed and edited by PEPPM Staff.
 - b. You will be contacted to make any necessary corrections.
 - c. Your order will be issued to the vendor within 24 hours during the business week after all (if any) corrections are made.
 - d. Your order will be archived for audit support.
- 6. Standard shipping is included on all orders over \$500.00.

Placing an order Online:

Before placing an online order, make sure that your Ship-to Address has been entered by the individual in your organization that manages your Epylon information. Click on My Profile_My Ship-to Addresses to view the addresses available on your account. If it is not listed, you must add it before creating the PO form. Ship-to Addresses are added under Accounts_Ship-to Addresses.

- 1. Login to Epylon at <u>www.epylon.com</u>.
- 2. Click on the Contracts tab.
 - a. Choose between a "line item" or "contracts" search.
 - b. Select NWN Corporation from the Vendor (Awardee) list.
 - c. Click "Search."
- 3. Add selected line items to a List.
- 4. To request a volume price break, add items to a Spot Price Check form along with your desired quantity and a Response Due Date. The vendor will be notified of your request via email. Once they respond, you'll be notified and can view the response on Epylon. (After viewing a winning response, continue with the instructions that follow.)
- 5. Add selected items to a Purchase Order form.
- 6. Click "Submit" after entering a valid PO number and shipping address.
 - a. The PEPPM contract will automatically be referenced in your PO.
 - b. You will retain a copy of the sent purchase order in your Epylon account. A Printable Version is also available.
 - c. The order will immediately be viewable by the vendor.
 - d. Your order will be archived for audit support.
- 7. Standard shipping is included on all orders over \$500.00.

For any assistance using Epylon, contact <u>service@epylon.com</u> or call 888-211-7438.