



Vendor Contacts and Ordering Instructions

To assure PEPPM bid protection, all PEPPM orders must be faxed to PEPPM at **800-636-3779**, emailed to orders@peppm.org or placed online through Epsilon eCommerce. In the body of the purchase order, please include the following language: "As per PEPPM".

Product Line: Red Hat

Introduction

SYNNEX Corporation is a Fortune 117 IT distributor with worldwide operations employing over 45,000 people. In the US, we have 12 distribution centers strategically located nationwide to provide 1-2 day delivery on most stocked product. We have the technical, sales and customer support capabilities to offer PEPPM the best-in-class experience in IT procurement.

Sales Contact Information:

Address: SYNEX Corporation
39 Pelham Ridge Drive
Greenville, SC 29615

E-mail: PEPPM@synnex.com

Tele: 1-800-456-4822

Customer Service: 1-800-756-1888
Technical Support: 1-800-756-2888

SYNNEX has agreed to extend Pennsylvania bid pricing to all 50 states, the District of Columbia and Puerto Rico. Use the same contacts above for all of your IT needs.

Placing an Order via Fax or Email:

1. Locate product and prices on PEPPM.org or through a sales representative.
2. Our posted PEPPM prices are for a quantity of 1. For volume discounts, please send the following information to PEPPM@synnex.com: Manufacturer's name, part #, quantity, Enduser Agency, City, State.
3. Select one of the authorized resellers listed below and address the orders to:
Approved Dealer
Dealer Address
4. All quotes and purchase orders should state "As per PEPPM."
5. Fax the completed order to **800-636-3779** or email to orders@peppm.org.
 - a. Your order will be reviewed and edited by PEPPM Staff.
 - b. You will be contacted to make any necessary corrections.
 - c. Your order will be issued to the vendor within 24 hours during the business week after all (if any) corrections are made.
 - d. Your order will be archived for audit support.
6. Standard shipping is included on all orders over \$500.00.



Placing an order Online:

Before placing an online order, make sure that your Ship-to Address has been entered by the individual in your organization that manages your Epylon information. Click on My Profile_My Ship-to Addresses to view the addresses available on your account. If it is not listed, you must add it before creating the PO form. Ship-to Addresses are added under Accounts_Ship-to Addresses.

1. Login to Epylon at www.epylon.com.
2. Click on the Contracts tab.
 - a. Choose between a "line item" or "contracts" search.
 - b. Select **SYNNEX Corporation** from the Vendor (Awardee) list.
 - c. Click "Search."
3. Add selected line items to a List.
4. Assign a reseller to the item by checking the box next to the item and clicking the "Assign Distributor" button.
5. To request a volume price break, add items to a Spot Price Check form along with your desired quantity and a Response Due Date. The vendor will be notified of your request via email. Once they respond, you'll be notified and can view the response on Epylon. (After viewing a winning response, continue with the instructions that follow.)
6. Add selected items to a Purchase Order form.
7. Click "Submit" after entering a valid PO number and shipping address.
 - a. The PEPPM contract will automatically be referenced in your PO.
 - b. You will retain a copy of the sent purchase order in your Epylon account. A Printable Version is also available.
 - c. The order will immediately be viewable by the vendor.
 - d. Your order will be archived for audit support.
8. Standard shipping is included on all orders over \$500.00.

For any assistance using Epylon, contact service@epylon.com or call 888-211-7438.

Reseller Listing

Orders may not be sent directly to these resellers. All orders must be placed through the PEPPM fax number (800-636-3779), email address (orders@peppm.org) or Epylon eCommerce (www.epylon.com) to assure PEPPM bid protection.

Select one of the authorized resellers/dealers listed below and address the orders to:

Alliance Technology Group LLC
7010 Hi Tech Drive
Hanover, MD 21076
Cynthia Miles
410-712-0270
cynthia.miles@alliance-it.com

General Microsystems Inc
3220 118th Ave SE
Bellevue, WA 98005
Sara Pierce
425-644-2233
peppm@gmi.com



Emergent, LLC
8219 Leesburg Pike, Suite 300
Vienna, VA 22182
Anna Von Heill
571-419-6437
contracts@emergent360.com

ViewTech Group, LLC
1207 Timberline Court
Southlake, TX 76092
Miki Clement
817-717-9540
Miki.clement@viewtechgroup.com

BlueAlly Technology Solutions LLC
1255 Crescent Green, Suite 300
Cary, NC 27518
Audrey Hollett
919-249-1525
purchaseorders@blueally.com

LATG, Inc.
2219 Lakeshore Drive
New Orleans, LA 70122
Frances Popich
504-304-2505
fpopich@latg.com

En-Net Services
712 N East Street
Frederick, MD 21701
Greg Gordon
301-846-9901
peppm@en-netservices.com

VLR Enterprises, Inc. dba VDC Technologies
719 New Bridge Street Unit 1292
Jacksonville, NC 28546
Vactronia Russell
844-552-8417
russellv@vdcstechs.com



ConvergeOne, Inc
10900 Nesbitt Ave S
Bloomington, MN 55437
Jennifer Hilgreen
716-583-3758
jhilgreen@convergeone.com

SHI International Corp.
290 Davidson Avenue
Somerset, NJ 8873
Nick Grappone
908-208-3223
Nick_grappone@shi.com

ePlus Technology Inc.
130 Futura Drive
Pottstown, PA 19464
Nick D'Archangelo
610-495-1293
peppm@eplus.com

Integration Partners Corporation
12 Hartwell Avenue
Lexington, MA 2421
Louis DePasquale
781-357-8152
SLED@integrationpartners.com