

Vendor Contacts and Ordering Instructions

To assure PEPPM bid protection, all PEPPM orders must be faxed to PEPPM at <u>800-636-3779</u>, emailed to <u>orders@peppm.org</u> or placed online through Epylon eCommerce. In the body of the purchase order, please include the following language: "As per PEPPM".

Product Line: Samsung Consumer Products

Introduction

B&H is known as one of the largest suppliers of photography, audio visual supplies and equipment, and accessories in the U.S. We carry over 500,000 items from more than 5,500 brands, ensuring a full selection within each product line. B&H is well known for its in stock availability, award winning customer service and product knowledge. With teams servicing every state in the US, B&H ensures that the customer will be provided a great shopping experience.

Ordering info: Pennsylvania: Phone number: 212-239-7500 ext. **7744** Fax: 212-239-7759 Email: <u>pennsylvania@bhphoto.com</u>

For all other states: Phone: The B&H Gov Ed hotline is: 1 800-947-8003 please ask for your state's team and you will be directed. Fax: 212-239-7759 Email: <u>"yourstate"@bhphoto.com</u> examples: <u>pennsylvania@bhphoto.com</u>, <u>california@bhphoto.com</u>, <u>newyork@bhphoto.com</u>

Mailing address: B&H Photo ATTN: Gov Ed Sales 420 Ninth Ave New York NY 10001

Placing an Order via Fax or Email:

- 1. Locate product and prices on PEPPM.org or through a sales representative.
- 2. Our posted PEPPM prices are for a quantity of 1. Orders over \$5000 will be sent to our pricing team to see if additional discounts can be given.
- 3. Address the orders to:

B&H Photo and Electronics ATTN Gov ED Sales 420 Ninth Ave. New York NY 10001

- 4. All quotes and purchase orders should state "As per PEPPM."
- 5. Fax the completed order to 800-636-3779 or email to orders@peppm.org.
 - a. Your order will be reviewed and edited by PEPPM Staff.
 - b. You will be contacted to make any necessary corrections.
 - c. Your order will be issued to the vendor within 24 hours during the business week after all (if any) corrections are made.
 - d. Your order will be archived for audit support.
- 6. Standard shipping is included on all orders over \$500.00.

Placing an order Online:

Before placing an online order, make sure that your Ship-to Address has been entered by the individual in your organization that manages your Epylon information. Click on My Profile_My Ship-to Addresses to view the addresses available on your account. If it is not listed, you must add it before creating the PO form. Ship-to Addresses are added under Accounts_Ship-to Addresses.

- 1. Login to Epylon at <u>www.epylon.com</u>.
- 2. Click on the Contracts tab.
 - a. Choose between a "line item" or "contracts" search.
 - b. Select B&H Photo & Electronics Corp. from the Vendor (Awardee) list.
 - c. Click "Search."
- 3. Add selected line items to a List.
- 4. To request a volume price break, add items to a Spot Price Check form along with your desired quantity and a Response Due Date. The vendor will be notified of your request via email. Once they respond, you'll be notified and can view the response on Epylon. (After viewing a winning response, continue with the instructions that follow.)
- 5. Add selected items to a Purchase Order form.
- 6. Click "Submit" after entering a valid PO number and shipping address.
 - a. The PEPPM contract will automatically be referenced in your PO.
 - b. You will retain a copy of the sent purchase order in your Epylon account. A Printable Version is also available.
 - c. The order will immediately be viewable by the vendor.
 - d. Your order will be archived for audit support.
- 7. Standard shipping is included on all orders over \$500.00.

For any assistance using Epylon, contact <u>service@epylon.com</u> or call 888-211-7438.