



Vendor Contacts and Ordering Instructions

To assure PEPPM bid protection, all PEPPM orders must be faxed to PEPPM at **800-636-3779**, emailed to orders@peppm.org or placed online through Epylon eCommerce. In the body of the purchase order, please include the following language: "As per PEPPM".

Product Line: Smoothwall

Introduction

Smoothwall empowers schools to digitally safeguard the students in their care with next-generation web filtering, firewall, digital monitoring, and classroom management solutions.

Smoothwall solutions are engineered to address the safety and well-being of students, the self-sufficiency needs of teachers, and the cost-efficiency needs of school districts. They are designed to keep our customers one step ahead in the evolving world of digital safety with stringent data privacy in mind.

Our solutions can be deployed independently or combined to form a robust engine that drives strong digital practices while ensuring technology directors achieve increased interoperability.

From our humble beginnings in 2000, when we launched the Smoothwall open source firewall, we have grown into an award-winning organization supporting over 4 million users and partners in more than 60 countries around the world.

Brian Muenster will be the main contact for all states. His email is brian.muenster@smoothwall.com. His office line is 443-604-9626. Our fax is 980-224-8958. The company address is 1435 W. Morehead St, Suite 125, Charlotte, NC 28208.

Placing an Order via Fax or Email:

1. Locate product and prices on PEPPM.org or through a sales representative.
2. Our posted PEPPM prices are for a quantity of 1.
3. Address the orders to:

Smoothwall, Inc.
1435 W. Morehead St, Suite 125
Charlotte, NC 28208

4. All quotes and purchase orders should state "As per PEPPM."
5. Fax the completed order to **800-636-3779** or email to orders@peppm.org.
 - a. Your order will be reviewed and edited by PEPPM Staff.
 - b. You will be contacted to make any necessary corrections.

- c. Your order will be issued to the vendor within 24 hours during the business week after all (if any) corrections are made.
 - d. Your order will be archived for audit support.
6. Standard shipping is included on all orders over \$500.00.

Placing an order Online:

Before placing an online order, make sure that your Ship-to Address has been entered by the individual in your organization that manages your Epylon information. Click on My Profile My Ship-to Addresses to view the addresses available on your account. If it is not listed, you must add it before creating the PO form. Ship-to Addresses are added under Accounts Ship-to Addresses.

1. Login to Epylon at www.epylon.com.
2. Click on the Contracts tab.
 - a. Choose between a "line item" or "contracts" search.
 - b. Select **Smoothwall** from the Vendor (Awardee) list.
 - c. Click "Search."
3. Add selected line items to a List.
4. To request a volume price break, add items to a Spot Price Check form along with your desired quantity and a Response Due Date. The vendor will be notified of your request via email. Once they respond, you'll be notified and can view the response on Epylon. (After viewing a winning response, continue with the instructions that follow.)
5. Add selected items to a Purchase Order form.
6. Click "Submit" after entering a valid PO number and shipping address.
 - a. The PEPPM contract will automatically be referenced in your PO.
 - b. You will retain a copy of the sent purchase order in your Epylon account. A Printable Version is also available.
 - c. The order will immediately be viewable by the vendor.
 - d. Your order will be archived for audit support.
7. Standard shipping is included on all orders over \$500.00.

For any assistance using Epylon, contact service@epylon.com or call 888-211-7438.