

## Vendor Contacts and Ordering Instructions

To assure PEPPM bid protection, all PEPPM orders must be emailed to [orders@peppm.org](mailto:orders@peppm.org) or faxed to PEPPM at **800-636-3779**. In the body of the purchase order, please include the following language: "As per PEPPM".

### Product Line: Bitdefender

### Introduction

White Rock Cybersecurity is a value-added reseller specializing in cybersecurity and information technology solutions. Our comprehensive suite of IT and network security solutions defend enterprises from existing and emerging, known and unknown, internet security threats.

For assistance, contact Odessa Criales-Smith at White Rock Cybersecurity

Odessa Criales-Smith  
[odessa@wrsecure.com](mailto:odessa@wrsecure.com)  
214-613-1568

### Placing an Order via Email or Fax:

1. Locate product and prices on PEPPM.org or through a sales representative.
2. Our posted PEPPM prices are for a quantity of 1. [contact Odessa for a volume quote].
3. Address the orders to:  
White Rock Cybersecurity  
8533 Ferndale Rd # 101  
Dallas, TX 75238
4. All quotes and purchase orders should state "As per PEPPM."
5. Email the completed order to [orders@peppm.org](mailto:orders@peppm.org) or fax to **800-636-3779**.
  - a. Your order will be reviewed and edited by PEPPM Staff.
  - b. You will be contacted to make any necessary corrections.
  - c. Your order will be issued to White Rock Cybersecurity within 24 hours, during the business week after all (if any) corrections are made.
  - d. Your order will be archived for audit support.
6. Standard shipping is included on all orders over \$500.00.