Vendor Contacts and Ordering Instructions

To assure PEPPM bid protection, all PEPPM orders must be faxed to PEPPM at **800-636-3779**, emailed to **orders@peppm.org** or placed online through Epylon eCommerce. In the body of the purchase order, please include the following language: "As per PEPPM".

Product Line: Hitachi Data Systems

Introduction

General Microsystems Inc. (GMI) is an innovative problem solver known for outstanding business results. Relationships with leading technology partners enables us to provide a broad portfolio of solutions to solve system, network, storage and IT management software challenges. We take a vendor neutral approach and are strong advocates for customer choice, offering a variety of custom and retail hardware and software solutions. Our expertise covers the vast majority of major product lines, including Hitachi Data Systems, Unitrends and many others. We are certified resellers of major IT manufacturers, and also provide pre-configured solutions and professional services.

General Microsystems Inc.
3220 118th Avenue SE
Bellevue, Washington 98005

Email: gmi-bids@gmi.com
Phone: 425-644-2233
Fax: 425-644-7244

Placing an Order via Fax or Email:

1. Locate product and prices on PEPPM.org or through a sales representative.
2. Our posted PEPPM prices are for a quantity of 1. Contact us for volume discounts.
3. Address the orders to:

   General Microsystems Inc.
   3220 118th Avenue SE
   Bellevue, Washington 98005

4. All quotes and purchase orders should state "As per PEPPM."
5. Fax the completed order to **800-636-3779** or email to **orders@peppm.org**.
   a. Your order will be reviewed and edited by PEPPM Staff.
   b. You will be contacted to make any necessary corrections.
   c. Your order will be issued to the vendor within 24 hours during the business week after all (if any) corrections are made.

      d.   Your order will be archived for audit support.

6.   Standard shipping is included on all orders over $500.00.

Placing an order Online:

Before placing an online order, make sure that your Ship-to Address has been entered by the individual in your organization that manages your Epylon information. Click on My Profile_My Ship-to Addresses to view the addresses available on your account. If it is not listed, you must add it before creating the PO form. Ship-to Addresses are added under Accounts_Ship-to Addresses.

1. Login to Epylon at www.epylon.com.
2. Click on the Contracts tab.
    a. Choose between a "line item" or "contracts" search.
    b. Select **General Microsystems Inc.** from the Vendor (Awardee) list.
    c. Click "Search."
3. Add selected line items to a List.
4. To request a volume price break, add items to a Spot Price Check form along with your desired quantity and a Response Due Date. The vendor will be notified of your request via email. Once they respond, you'll be notified and can view the response on Epylon. (After viewing a winning response, continue with the instructions that follow.)
5. Add selected items to a Purchase Order form.
6. Click "Submit" after entering a valid PO number and shipping address.
    a. The PEPPM contract will automatically be referenced in your PO.
    b. You will retain a copy of the sent purchase order in your Epylon account. A Printable Version is also available.
    c. The order will immediately be viewable by the vendor.
    d. Your order will be archived for audit support.
7. Standard shipping is included on all orders over $500.00.

For any assistance using Epylon, contact service@epylon.com or call 888-211-7438.